|  |  |  |
| --- | --- | --- |
| **References** | | |
|  | **Your Complaint Reference** |  |
| **BL** | **Bucher Leichtbau**  **Complaint No** | *To be filled out by Bucher Leichtbau* |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Issued by** | | | | |
|  | **Customer Company Name** |  | **Customer Name** |  |
| **Customer E-Mail** |  | **Customer Phone** |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Information concerning Aircraft** | | | | |
|  | **Aircraft Type** |  | **No. of Hours at Failure** |  |
| **MSN** |  | **Date of Failure** |  |
| **First Delivery of Part** | Click here to choose a date | **Further References** |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Description of Failure** | | | | | |
|  | **Date of Failure** | Click here to choose a date | | **Number of Faulty Parts** |  |
| **Part Description** |  | | **CMM Reference** |  |
| **Part Number and Revision** |  |  | **Serial Number of Faulty Parts** |  |
| **Detail Description** | | | | |
|  | | | | |
| **Pictures** | | | | |
|  | | | | |
| **Further Information (e.g. Shop Finding Report / History of Complaint or Equivalent)** | | | | |
|  | | | | |

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| **BL** | **Received by** | **Date** |
| *To be filled out by Bucher Leichtbau* | Date |

**Please send this form to:**

[warranty@bucher-group.com](mailto:warranty@bucher-group.com)

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